

# Enagic Membership Application

## Overview Document of Enagic Business

Please read this document carefully before applying for membership, and keep it for future reference.

The “Membership Application” is a document that is required to be delivered by Article 37, paragraph 1 of the “Specified Commercial Transactions Law.” This document explains an overview and important matters of the business of Enagic Co., Ltd. (hereinafter the Company). When you introduce another person as a member of Enagic business, please complete your name, address, and telephone number in this document before handing it over and then explain the contents accurately.

A sponsor (distributor) is required to fill out the following details and give this document to the person who will be given the explanation.

### **Sponsor**

Name:

(Company name and name of the representative)

Address:

Telephone number:

## ■Company Profile

**Company Name:** Enagic Co., Ltd.

**Location:**

Echizenya Bldg. 7th floor, 1- 1- 6 Kyobashi, Chuo-ku, Tokyo

TEL: 03-5205-6030 FAX: 03-5205-6035

**Representative Director:** Hironari Oshiro

**Capital:** 60 million yen

**Established:** June 21, 1974

**Business:**

Development, manufacture, and sale of electrolyzed water generators and medical instruments

Manufacture and sale of health foods

**Patent:** No. 4747092 Sales Management System (Enagic Business Model)

**Member Organization:**

Japanese Association of Preventive Medicine for Adult Disease

National Association for Direct Selling and Distribution

## ■Business and Sales System

Our sales method is oriented towards consumer participation and corresponds to Multilevel Marketing Transactions described by the Specified Commercial Transactions Law. Applicants must fully understand the method before membership registration and purchase of product.

## ■Matters concerning membership registration

1. An Enagic member is a corporation or individual who is 20 years of age or older (excluding students).
2. Please read this document carefully and complete the "Distributor Registration Application Form/Registration Declaration Form" and/or the "Product Purchase Order Form," with signature and seal. Then, please submit the completed document with a public certificate (driver's license, passport, etc.) and obtain approval. If you would like installment payment, please submit the payment application form and obtain approval.
3. There are two kinds of Enagic membership registrations. The "Distributor Membership Registration" is for product introduction and sales purposes, and the "User Membership Registration" is only for regular use.
4. If you would like to register as a distributor, complete the "Distributor Registration Application Form/Registration Declaration Form," which requires the sponsor's name, ID code, telephone number, along with your information including your signature and seal. Then, order the product to be paid by bank transfer or cash on delivery. Please send the Distributor Registration Application Form, Registration Declaration Form, and a copy of your identification card to the Company head office. If the applicant is a corporation, please attach a certified copy of the corporate registration.
5. If you would like to register as a user, complete the "Product Purchase Order Form," with your signature and seal. Then, order the product to be paid by bank transfer or cash on delivery.
6. Product purchase does not indicate the intention to start sales solicitation activities. The product sales activities by a user will not be accepted. A user membership registration is primarily for purposes of maintenance and after-sales services.

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7. A user member will be able to change membership status to a distributor member following the designated procedures.
8. A maximum of six Distributor memberships can be registered under the same name, including both individual and corporate registrations. If the individual registration name and the corporate representative name are the same, they are considered as same name. If the corporate representative is the same, even if it is a different corporation, it is considered as same name.

## ■Matters concerning membership requirements

### ●Membership eligibility requirements

1. A person who is introduced by another Enagic member.
2. A person who is 20 years of age or older (excluding students), able to comply with the agreement terms and relevant laws of the overview and contractual documents.
3. A person who is a resident and has an address within Japan. If the person does not have Japanese nationality, a copy of the alien registration certificate is required.
4. A person who is: of no fixed address, a bankrupt, an adult ward, under curatorship, unable to comply with legal requirements, or a person who belongs to a gang or antisocial group cannot register.

### ●Persons who cannot register as distributor members

1. A person who has been considered to be ineligible as a distributor, and whose membership has been canceled by the Company.
2. A person who has been recognized to be ineligible by the Company for appropriate membership recruitment activities and service business.
3. A person who has violated relevant laws, such as the Specified Commercial Transactions Law, in solicitation and sales activities.
4. A person who has made false statements in the application procedures.
5. A person who has withdrawn from membership within the last 6 months.

### ●Membership cancellation and loss

Membership may be canceled at our discretion under the following circumstances:

1. When a member fails to comply with the membership agreement.
2. When a member has registered or engaged in activities under another person's name.
3. When a member is in violation of the Specified Commercial Transactions Law, the Pharmaceutical Affairs Law, Penal Code and other related laws, or engages in antisocial behavior.
4. When a member acts contrary to or in violation of a prohibition in our membership agreement or relevant laws.
5. When a member causes great trouble that compromises the trust of other members and the Company.
6. When a distributor member deceases.

## ■Matters concerning the specified burden

1. To register as a member, purchase of a product designated by the Company (handling registered product) is required.
2. To engage in solicitation and sales activities, the "Distributor Registration Application Form/Registration Declaration Form," and the "Product Purchase Order Form" (300 yen/form, including tax) must be completed.

## ●Products for membership registration

1. Where to buy: Enagic Co., Ltd.
2. Products to purchase: Please select any of the following products:

Product Name	Quantity	Price (tax included)
LeveLuk KANGEN 8 (Continuous Kangen Water/Strong Acidic Water Generator)	A complete set	547,800 yen
LeveLuk SD 501DX (Continuous Kangen Water/Strong Acidic Water Generator)	A complete set	492,800 yen
LeveLuk Super 501 (Continuous Kangen Water/Strong Acidic Water Generator)	A complete set	767,800 yen
ANESPA DX (Mineral Ion Water Activator for Bath)	A complete set	374,000 yen
Kangen Ukon 3DD Set (Nutritional Supplement)	30 boxes/set	248,400 yen
Kangen Ukon DD Set (Nutritional Supplement)	10 boxes/set	95,040 yen
Kangen foods set (Food)	1 set 14 meals	34,560 yen
Kangen Steak set (Food)	1 set 6 meals	34,560 yen
KANGEN AIR (Air Purifier)	1 box 4 items	217,800 yen

## ●Payment

1. Bank transfer  
Bank Account Information: Okinawa Kaiho Bank, Honten Eigyoubu, Savings Account 0873862  
Beneficiary: Enagic Co., Ltd.
2. Cash on delivery: A single payment at the receipt of product
3. Credit card payment
4. Individual credit agreement

## ●Product delivery time and method

1. The product will be delivered within a week by courier after the "Product Purchase Order Form" and payment are confirmed. The delivery is free of charge.

## ●How to sell the products

1. The Enagic business does not require a member to meet a quota or hold stock. The main task for members is to explain their experience of using the products to enlarge the circle of users. There should not be any difficulties in sales activities.
2. The Company pays a margin (sales commission) to members based on the product sales.

## ●Date of contract

The date of contract should be the date the Company approved and registered the "Product Purchase Order" from the customer.

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## ■Our Products

Continuous Kangen Water/ Strong Acidic Water Generator	Continuous Kangen Water/ Strong Acidic Water Generator	Continuous Kangen Water/ Strong Acidic Water Generator
<p>5 types of generated water: Strong Kangen water/Kangen water/Clean water/Acidic water/Strong acidic water</p> <p><b>Efficacy:</b> Improvement of gastrointestinal symptoms</p>  <p><b>LeveLuk KANGEN 8</b></p> <p>Designated Administrative Medical Device Manufacturing and Sales Authorization No. 227AGBZX00107000</p> <p><b>547,800 Yen</b> (tax included)</p>	<p>5 types of generated water: Strong Kangen water/Kangen water/Clean water/Acidic water/Strong acidic water</p> <p><b>Efficacy:</b> Improvement of gastrointestinal symptoms</p>  <p><b>LeveLuk SD 501DX</b></p> <p>Designated Administrative Medical Device Manufacturing and Sales Authorization No. 306AGBZX00030000</p> <p><b>492,800 Yen</b> (tax included)</p>	<p>5 types of generated water: Strong Kangen water/Kangen water/Clean water/Acidic water/Strong acidic water</p> <p><b>Efficacy:</b> Improvement of gastrointestinal symptoms</p>  <p><b>LeveLuk JRIV</b></p> <p>MHLW Medical Device Manufacturing Authorization No. 21600BZZ00376A04</p> <p><b>327,800 Yen</b> (tax included)</p>
Continuous Kangen Water/ Strong Acidic Water Generator	Nutritional Supplement	Nutritional Supplement
<p>5 types of generated water: Strong Kangen water/Kangen water/Clean water/Acidic water/Strong acidic water</p> <p><b>Efficacy:</b> Improvement of gastrointestinal symptoms</p>  <p><b>LeveLuk Super 501 TYH-501</b></p> <p>MHLW Medical Appliance Manufacturing Authorization No. 21600BZZ00037000</p> <p><b>767,800 Yen</b> (tax included)</p>	<p><b>Description:</b> Curcumin nutritional supplement</p>  <p><b>Kangen Ukon Σ DD Set</b> (450 mg x 100 capsules) x 10 boxes</p> <p><b>95,040 Yen</b> (tax included)</p>	<p><b>Description:</b> Curcumin nutritional supplement</p>  <p><b>Kangen Ukon Σ FB Set</b> (450 mg x 100 capsules) x 30 boxes</p> <p><b>248,400 Yen</b> (tax included)</p>
<p><b>Mineral Ion Water Activator for Bath</b></p> <p><b>Efficacy:</b> Water purification effect by activated carbons and ceramics</p>  <p><b>ANESPA ANSP-01</b></p> <p><b>374,000 Yen</b> (tax included)</p>	<p><b>Water Purification Cartridge</b></p>	
	<p><b>Description:</b> <b>HG Type:</b> Eliminates soluble lead, residual chlorine, odors, red rust <b>R type:</b> Eliminates residual chlorine</p>  <p><b>LeveLuk High-grade (HG)</b> <b>13,200 Yen</b> (tax included) <b>LeveLuk Regular (R)</b> <b>9,900 Yen</b> (tax included)</p>	<p><b>Description:</b> (1) Generates mineral ion water with the combination of Futamata radium hot spring ceramic and bamboo charcoal ceramic. (2) The tourmaline impregnated activated carbon fiber removes impurities efficiently.</p>  <p><b>ANESPA DX Ceramic Cartridge</b> <b>33,000 Yen</b> (tax included) (2) The tourmaline impregnated activated carbon fiber removes impurities efficiently. <b>ANESPA DX Water Purification Cartridge</b> <b>13,200 Yen</b> (tax included)</p> 

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■Matters concerning the specified profit

1. Profit margin (sales commission) paid to a member by the Company

The profit margin (maximum eight-level, up to eight points) in respect of the product sale will be paid by the Company based on the return point (see below Chart 1), which has been determined by distributor level (1A-6A).

(1) Profit from sale with a single payment (cash, credit card, individual credit) and the specified profit (profit margin/incentive)

\*The product price include tax.

(Chart 1)

Product Name Tax-included price (yen)		1pt Standard profit margin (SP margin)	Maximum return point (p) and amount (yen) by distributor level (A)						Profit margin 8 point total	6A Distributor Educational Allowance
			1A (1P) (SP margin)	2A (2P) (SP margin)	3A (3P) (SP margin)	4A (4P) (SP margin)	5A (5P) (SP margin)	6A (6P) (SP margin)		
Products for registration	LeveLuk KANGEN 8 547,800	27,000 (7,000)	27,000 (7,000)	54,000 (14,000)	81,000 (21,000)	108,000 (28,000)	135,000 (35,000)	162,000 (42,000)	216,000 (56,000)	9,000 (1,600)
	LeveLuk SD 501DX 492,800	21,000 (7,000)	21,000 (7,000)	42,000 (14,000)	63,000 (21,000)	84,000 (28,000)	105,000 (35,000)	126,000 (42,000)	168,000 (56,000)	13,700 (2,420)
	LeveLuk JRIV 327,800	13,500 (3,000)	13,500 (3,000)	27,000 (6,000)	40,500 (9,000)	54,000 (12,000)	67,500 (15,000)	81,000 (18,000)	108,000 (24,000)	9,000 (2,000)
	LeveLuk Super 501 767,800	38,000 (7,000)	38,000 (7,000)	76,000 (14,000)	114,000 (21,000)	152,000 (28,000)	190,000 (35,000)	228,000 (42,000)	304,000 (56,000)	22,800 (4,200)
	ANESPA 374,000	18,000 (4,000)	18,000 (4,000)	36,000 (8,000)	54,000 (12,000)	72,000 (16,000)	90,000 (20,000)	108,000 (24,000)	144,000 (32,000)	10,800 (2,400)
	Kangen Ukon Σ 3DD 248,400	10,500	10,500	21,000	31,500	42,000	52,500	63,000	84,000	----
	Kangen Ukon Σ DD 95,040	4,000	4,000	8,000	12,000	16,000	20,000	24,000	32,000	----
	Kangen Foods Curry set 34,560	1200	1200	2400	3600	4800	6000	7200	9600	
	Kangen Steak set 34,560	1200	1200	2400	3600	4800	6000	7200	9600	
	KANGEN AIR	11000	11000	22000	33000	44000	55000	66000	88000	
Cartridges	K8 Cartridge 14,300	800	800	1,600	2,400	3,200	4,000	4,800	6,400	----
	High Grade 13,200	800	800	1,600	2,400	3,200	4,000	4,800	6,400	----
	Regular 9,900	700	700	1,400	2,100	2,800	3,500	4,200	5,600	----
	ANESPA DX Ceramic Cartridge 33,000	2,300	2,300	4,600	6,900	9,200	11,500	13,800	18,400	----
	ANESPA DX Water Purification Cartridge 13,200	700	700	1,400	2,100	2,800	3,500	4,200	5,600	----

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## **(2) Requirements for profit margins and incentives**

- 6A Educational Allowance is not applicable if there is any 6A distributor within eight levels.
- The profit margin for a water purification cartridge requires that a member must purchase more than one replacement cartridge within a year.
- Indirect profit margin for D1, D0, and F statuses  
(100 percent of the direct profit margin is applied for direct sale or self-purchase.)  
D1 Status : 100% indirect profit margin will be applied within 4-6months from the date of the last direct sale or the self-purchase.  
D0 Status : 50% indirect profit margin will be applied within the past 7-12 months of the last direct sale or the self-purchase.  
F Status : 0% indirect profit margin will be applied if there is no direct sale or self-purchase for more than 1 years.
- SP Status and SP margin to maintain status  
SP Status : Direct sale within 3 months from the date of the last direct sale or the self-purchase.
- For installment payment (e-payment) sales, the margin payment is made in two installments, once at the initial payment and once at full payment.
- The profit margin at the completion of the installment payment will be applied according to the above-mentioned statuses (D1, D0, F) at the completion of the installment payment.
- Self-purchase Ukon 3DD will prolong SP&D1 status by 1 year, respectively Ukon DD by 4 months. Ukon DD need to be renewed at least 2 times (Total 3 items) , and Kangen foods at least 3 times (Total 4 items within 4 months)after the first purchase, otherwise those Ukon's ID distributorship and sales will be terminated.
- Half margin for Ukon foods/steak, and 6/11 for Kangen Air only owned (Full Margin only for those who owned a machine or Ukon

## **(3) Calculation and payment of profit margins**

- The payment amount of profit margin is calculated based on the profit margin chart (Chart 1). The profit margin chart may be modified at the discretion of the Company.
- The profit margin will be remitted to the bank account that has been filled in the Distributor Registration Application Form.
- In principle, the payment process will begin after the Company acknowledges the “Confirmation of Receipt and Registration,” along with the “original document of the Distributor Registration Application Form/Registration Declaration Form” and the “original document of Product Purchase Order Form.” (or the original installment contract in the case of installment contracts).
- In principle, the profit margin approved by the Company will be remitted to the bank account in about seven business days (excluding Saturdays, Sundays and national holidays) from the next day following the receipt of required documents and payment.
- The profit margin for a cartridge will be paid by the designated way after the accumulated purchase amount reaches 30,000 yen or more.
- The profit margin for a Ukon will be paid by the designated way after the accumulated purchase amount reaches 20,000 yen or more.
- The Company bears the bank charges for the payment of profit margin. However, if the payment fails due to incorrect information provided by the member, such as incorrect bank account, the beneficiary must bear the bank charges.

## **(4) Suspension of payment of profit margins**

Under the following circumstances, the payment of profit margin will be suspended, and a member must return the profit margin to the Company when it has already been paid:

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- When the Company cannot confirm the receipt of the contractual payment accompanying all contracts or other debts by the due date.
- When cooling-off, premature cancellation or contract termination has occurred.
- When a member is in violation of the agreements of Enagic membership, and when a member has lost distributor membership as a result of the violation.

## ■Matters concerning promotion of distributor level and income points

### 1. Process flow for the promotion of distributor level and income points (P)

The Chart 2 shows how much the distributor (A), who is a new member, can earn an income point (P) profit margin in the process of starting Enagic business and being promoted to 1A-6A, when products are distributed to purchasers in each level.

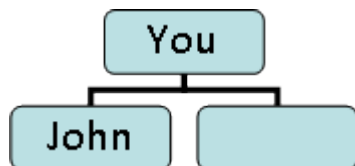
(Chart 2)

		 Distributor(A)	1A Distributor(A)		2A Distributor(A)		3A Distributor(A)		4A Distributor(A)		5A Distributor(A)		6A Distributor(A)	
			3rd to 10th		11th to 20th		21th to 50th		51st to 100th		101st sales and above			
Direct Sales	1st Level	 Purchaser	1st 1 Point	2nd 1 Point	3rd 1 Point	11th 1 Point	21st 1 Point	51st 1 Point	101st 1 Point					
Indirect Sales	2nd Level	 Purchaser	1 Point	1 Point	2 Point	3 Point	4 Point	5 Point	6 Point					
	3rd Level	 Purchaser	1 Point	1 Point	2 Point	3 Point	4 Point	5 Point	6 Point					
	4th Level	 Purchaser	1 Point	1 Point	2 Point	3 Point	4 Point	5 Point	5 Point					
	5th Level	 Purchaser	1 Point	1 Point	2 Point	3 Point	4 Point	4 Point	4 Point					
	6th Level	 Purchaser	1 Point	1 Point	2 Point	3 Point	3 Point	3 Point	3 Point					
	7th Level	 Purchaser	1 Point	1 Point	2 Point	2 Point	2 Point	2 Point	2 Point					
	8th Level	 Purchaser	1 Point	1 Point	1 Point	1 Point	1 Point	1 Point	1 Point					
	Beyond 8th Level	 Purchaser	—	—	—	—	—	—	—					

### 2. Promotion criteria and the point (P) accrual (See Chart 3)

1A Distributor – Qualifications to Achieve this Rank:

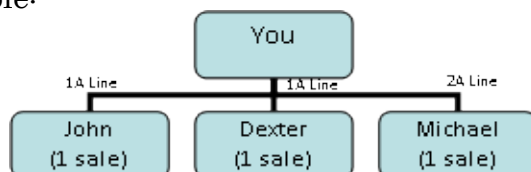
- Be able to sell one (1) unit, wherein a unit sold to oneself will be counted as a sale.
- For every direct sale made, a new 1A Team will be selling beneath you Example: 1A Line



- John will be your 1A Line.
- You will always receive overriding maximum of “1 point” from this line.

## 2A Distributor - Qualifications to Achieve this Rank:

- You must first be a 1A Distributor.
- Must have accumulated direct sales of two (2) units.
- You will be paid as a 2A distributor after your 3rd direct sale.
  - Each direct sale that is made as a 2A represents a new 2A team selling beneath you.
- Example:

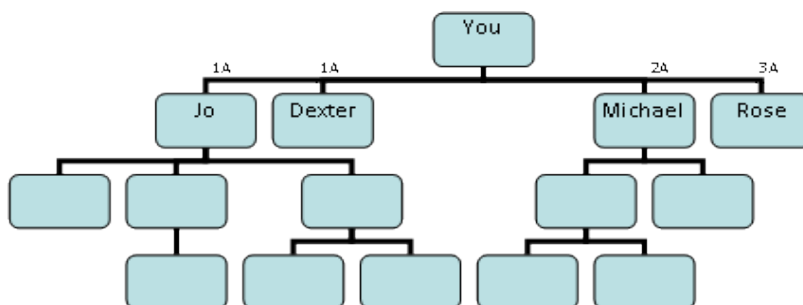


Michael will be your 2A Line.

- You will always receive overriding maximum of “2 points” from this line.

## 3A Distributor - Qualifications to Achieve this Rank:

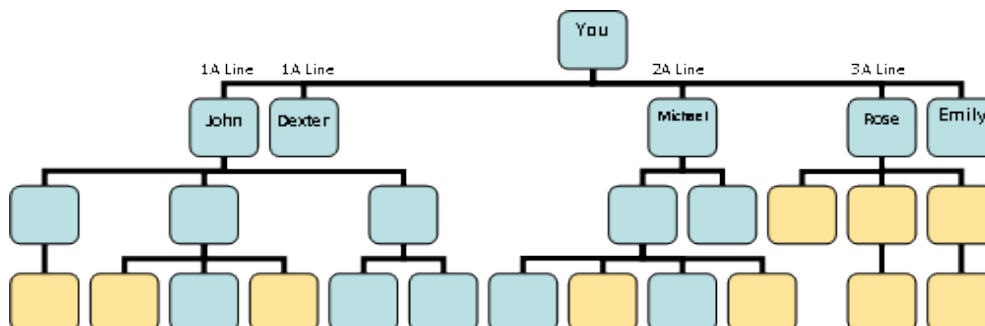
- Accumulated total sales of ten (10) units, whether direct or indirect.
- You will be paid as a 3A Distributor upon your next direct sale.
- Each direct sale that is made as a 3A represents a new 3A team selling beneath you.
- Example:



- Rose will be your 3A Line.
- You will always receive overriding maximum of “3 points” from this line.

## 4A Distributor - Qualifications to Achieve this Rank:

- Accumulated total sales of twenty (20) units, whether direct or indirect.
- You will be paid as a 4A distributor upon your next direct sale.
- Each direct sale that is made as a 4A represents a new 4A team selling beneath you.
- Example:



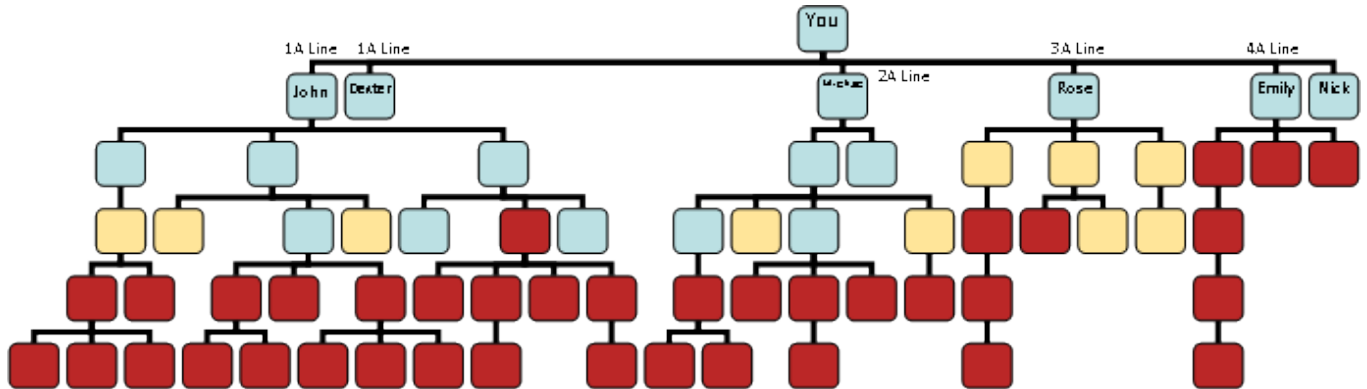
- Emily will be your 4A Line.
- You will always receive overriding maximum of “4 points” from this line.

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### 5A Distributor - Qualifications to Achieve this Rank:

- Accumulated total sales of fifty (50) units, whether direct or indirect.
- You will be paid as a 5A distributor upon your next direct sale.
- Each direct sale that is made as a 5A represents a new 5A team selling beneath you.

Example:

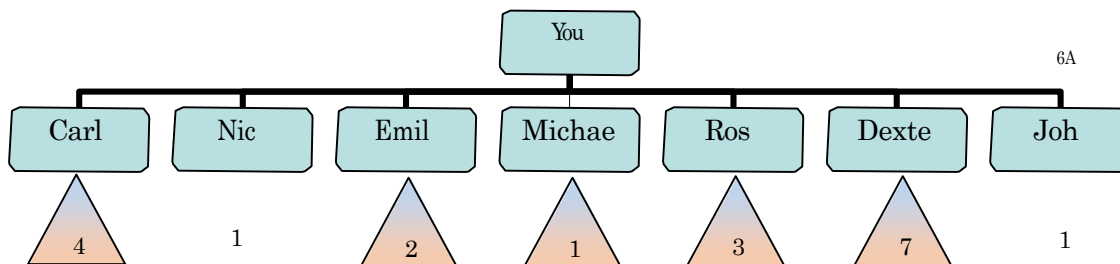


- Nick will be your 5A Line.
- You will always receive overriding maximum of “5 points” from this line.

### 6A Distributor - Qualifications to Achieve this Rank:

- Accumulated total sales of (one hundred) 100 units, whether direct or indirect.
- You will be paid as a 6A distributor upon your next direct sale.
- Each direct sale that is made as a 6A represents a new 6A team selling beneath you.

Example:



- John will be your 6A Line.
- You will always receive overriding maximum of “6 points” from this line.

### ■Matters concerning the code of conduct of members

1. An Enagic member, an independent agent, has no employment relationship with the Company, and is not a representative, proxy or employee of Enagic Co., Ltd.
2. Members must disclose their identification (such as a business card) and the purpose of the visit to a prospective user in the sales activity.
3. While soliciting Enagic membership to a prospective user, members must explain correctly without falsehood important matters about the profile of Enagic, details of products, specified burden, cooling-off, and cancellation, according to the documents created by the Company. Also, members must provide the "Overview Document of Enagic Business.”
4. Members must always tell a prospective distributor that the distributor’s own effort makes income, when soliciting a distributor membership for the business.

5. Members must not solicit people as if everyone can enjoy success in the business or it is easy to make money using examples of success stories of some members.
6. Members must not use any video or DVD recordings of television shows, copies of newspaper or magazine clippings, impression reports by other product users, for sales activities or solicitation of membership.

#### ■Self-responsibility of the members

1. Each member is an independent business entity and is expected to take own responsibility for sales activities.
2. Each member must conduct all activities in good faith, and use the knowledge with responsibility.
3. Each member has an obligation to comply with all laws, rules and regulations.
4. The Company will not be held responsible for any troubles between members, such as borrowing money or alternative bank transfer.

#### ■Prohibited acts

1. Non-notification and false statement of important matters  
It is prohibited that members do not provide facts or give false statements on purpose about the type, performance, quality, and efficacy of products, specified profit and burden, cancellation of the contract (cooling-off, premature cancellation, product return, etc.), and about important matters that influence decisions of a prospective user for multilevel marketing transactions while soliciting sales.
2. Intimidation, nuisance, and interference in cancellation of contracts  
It is prohibited to threat and perplex the other party during sales solicitations or in order to prevent cancellation of contracts.
3. In any solicitation to conclude a contract, it is prohibited to contact people via telephone or email, or to stop them on the street in order to take them to a place where the public cannot enter, without telling them about the solicitation.
4. It is prohibited to use expressions that are significantly different from the facts. It is also prohibited to give misleading information by describing as if the products were superior to the actual ones or advantageous.
5. Sending email advertising without the consent of the consumer as another party is prohibited.

#### ■Matters concerning personal information

The personal information collected from members will be used for the following purposes:

1. For product delivery, sending various notifications, guide to new products, and "information about lectures, briefing sessions, and seminars."
2. For the management of membership registration, implementation of relevant after-sales services, and the operation of the Company.
3. To collect user opinions and requests that will help research and development of our products.
4. To introduce other products or services that might be useful for a member and provide information about the companies in a cooperative relationship with us.
5. To provide recipient information including delivery address, name, telephone number to a courier in order to deliver our product.
6. To provide the required information to an outsourcing company for the installment payment.
7. If member's personal information is requested by public agencies, such as a court or police, the necessary information may be provided by law.

## ■Premature cancellation and return rules

Members can withdraw and cancel the contract at any time.

1. If a member wishes to terminate membership that is less than one year after registration and after the cooling-off period, and has an unused product or sample within 90 days from receipt, and also if the product has not been sold to the other party, the member can cancel the contract and return the product under the following conditions. The member must bear the charges associated with product return. Please send the "Premature Cancellation Application Form" to the Company in advance. The Company will conduct the cancellation procedure and refund after receiving the document. The Company's claim will not exceed the sum of the amounts set forth in the following items when the contract is terminated:
  - (1) Cancellation fee: The amount equivalent to 10% of the purchase price.
  - (2) The amount equivalent to the specified profit margins and other valuables that have already been paid.
  - (3) The amount equivalent to the cost normally required for the conclusion and implementation of contract for the product.
  - (4) The amount equivalent to the sales price of the product if the product will not be returned.
  - (5) The sum of the above amounts, and delinquency charges based on the statutory interest rate on this amount.
2. Promoted distributors will not be eligible for premature cancellation.

## Cooling-off (Cancellation of a contract)

- Members can cancel the contract unconditionally in writing within 20 days after you have received the "Document to clarify the contract content" (hereinafter cooling-off), which is effective when the cooling-off application is sent. However, if the date of the first delivery of products is after you have received the "Document to clarify the contract content," the first delivery date will be the effective date.
- The Company bears the cost of returning products during the cooling-off period. Customers will not be charged compensation for damages or a penalty. In addition, the Company will refund the total amount of the products that has already been paid immediately after confirming the receipt of returned products.
- If a distributor lied to or threatened a customer to prevent the exercise of the cooling-off, and the customer did not exercise the cooling-off due to the misunderstanding or confusion, the customer can request the issue of the "Document for terminating the disturbance of the cooling-off" from the distributor. After the distributor explains the document, the customer can exercise the cooling-off in writing within 20 days.

## How to write a cooling-off application

Please fill out the following requirements on a postcard, letter or E-mail to us.

(Kani- kakitome [delivery-certified mail] is recommended)

Email address: [compliance-jp@enagic.co.jp](mailto:compliance-jp@enagic.co.jp)

Sample format

104-0031

Echizenya Bldg. 7th floor,  
1- 1- 6 Kyobashi, Chuo-ku, Tokyo

Enagic Co., Ltd.

Application date: YYYY/MM/DD

Sponsor's name, telephone number:

Your address, name, telephone number:

Product name:

I wish to withdraw the application on the above date and terminate the contract.

## ■Right of defense

Members can submit arguments to stop payment to credit companies with grounds for defense such as terminated product purchase contract.

## ■Important matters

1. If a member fails to pay charges or other debts after the payment due date, the member must pay the default interest, which amount is calculated at a rate of 14.5% per annum, for the number of days from the following day of the payment due date to the day before the actual payment date.
2. Each member has a tax obligation for income gained as a distributor member. Please file a correct tax return.
3. The Company and each member will strive to resolve disputes arising between both parties as quickly and peacefully as possible, but in case of a lawsuit, the Tokyo District Court and the Tokyo Summary Court shall be the agreed courts of jurisdiction for the first hearing.
4. All applicable laws on contracts between the Company and each member shall be governed by Japanese law.
5. The contents of the Overview Document of Enagic Business, the contract document and the membership registration application form are subject to change by supplement, correction or revision without notice if the Company deems it necessary due to changes in the Company situation, the current economic situation, each system, the related laws and regulations, and the corresponding compliance. For the latest information, please check our website (<https://www.enagic.co.jp>).

## Enagic Co., Ltd.

Echizenya Bldg. 7th floor, 1- 1- 6 Kyobashi, Chuo-ku, Tokyo 104-0031

TEL: 03-5205-6030 FAX: 03-5205- 6035

\*Please note that any part of contents of design or specification of products, distributor agreements, terms and conditions of business are subject to change without notice.

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